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# Globegarden is pleased with the inspection report from the city of Zurich



## Zurich. Confirmation of the high quality standards also by TÜV Süd.

The Swiss child care network Globegarden is pleased with the results of the external audit carried out by the City of Zurich. In 37 unannounced control visits to all Globegarden childcare centers in the city of Zurich, only minor deviations in attendance and care times were found in individual cases between February and July. For example, parents spontaneously booked an extra day, which temporarily led to an additional child in a group. In another case, a child was getting settled-in with a parent, which is why the group was temporarily booked with one child more.

„We feel confirmed that we meet our own high quality standards and the relevant childcare regulations,“ says co-managing director Christina Mair. She points out that the controls were carried out during the period of the corona pandemic, which was particularly difficult for all nurseries. The deviations found can often be explained by the specific corona situation and the recommendations of the BAG. They were rectified on site by the educational director and pedagogic head.

„Of course we take the advice very seriously and, as a learning organization, we will do everything in our power to continuously improve. We see the results as recognition and appreciation for the performance of our employees, „explains Mair. Once again, the childcare network was certified as cooperative in dealing with the authorities, and no conditions were imposed.

Regardless of official controls, Globegarden also has its own facilities regularly checked by an independent external parties. Despite Corona, a full quality audit was carried out by TÜV Süd in August throughout the organization. Both individual, randomly selected childcare centers and the administration were checked according to a strict Europe-wide grid and consistently found to be very good. As a result of this test, Globegarden will also be certified in 2020/2021 by TÜV Süd with the ISO 9001 quality certificate. A certification Globegarden has held since 2010. Christina Mair: „We take this as confirmation and incentive for the entire Globegarden team for the high level of dedication, professionalism and quality orientation.“

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